

JAN '23 NEWSLETTER

HAPPY NEW YEAR!

Hunt Military Communities is gearing up for what we know will be a busy 2023.

Our annual scholarship program, sponsored by the Hunt Heroes Foundation, will kick off on January 12 and run through March 2, 2023. Please share this exciting program with any active service member, military spouse, or dependent looking to attend secondary or technical school. Those interested are encouraged to apply at <u>HuntHeroesFoundation.org</u>.

IMPORTANT UPDATES

• The updated Dispute Resolution Process is now available on each community website. We invite you to become familiar with the process should it be needed.

- Resident Guidelines have also been updated and uploaded to each community website. These guidelines contain valuable information for you to reference while a resident of Hunt Military Communities.
- The DoD recently announced the 2023 BAH rates. We have sent several communications addressing these new rates and their vital impact on each of our communities and your homes. If you have any questions, we invite you to contact your Community Director, who will be happy to discuss your new rate.

OUR CEO'S MESSAGE

Dear Hunt Military Communities Residents,

Happy New Year!

Early in 2022, HMC promised to focus on the resident experience and listening to the needs of our residents. I am proud to say we did that and so much more. Several vital accomplishments include restructuring how we prepare homes for new residents, completing focus groups in each community, and the specific areas our residents wanted to address. Another important initiative was focusing on increased energy conservation measures and developing a robust data program to better serve our residents with enhanced maintenance tracking and performance management. All of these initiatives will meet and exceed the needs of our residents.



Our plans for 2023 are well underway and will complement what we started in 2022. We will continue to focus on maintenance, increased communication, and customer service. I will update you each month on initiatives we are working on and those we have accomplished.

Again, Happy New Year, and best wishes for a happy, healthy, and prosperous year.

Semper Fidelis,

Brian Stann President and CEO Hunt Military Communities

803-812-4200 ShawFamilyHousing ShawFamilyHousing f

COMMUNITY DIRECTOR'S NOTE

The winter months are upon us and as we settle in, please remember that right around the corner is PCS season. We need to know when you are planning to leave us; whether you are PCSing, retiring or otherwise separating from service. A Notice to Vacate is a lease requirement.

- Shaw Family Housing requires a Notice to Vacate (NTV) of at least (30) days prior to departing from the home.
- To the best of your ability, please have a final date for departure in mind, copy of your orders if you are PCSing, Separating, or Retiring, and prior engagement with TMO is highly encouraged.

If you have any further questions, please feel free to call our office at (803) 812-4200.

MAINTENANCE DIRECTOR'S NOTE

Please be sure to ONLY flush toilet tissue down the toilet. There is no appropriate flushable baby wipes on the market. These items are harmful to our plumbing system and can cause backups of wastewater. To avoid this problem all together, please ONLY flush toilet paper.

Also, please remember that emergency work orders MUST be called into our office. We encourage you to submit your routine work orders via our mobile app, but urgent and emergency work orders must be called into our offices so they may be given the appropriate attention in a timely manner. If submitted via the app, we will not appropriately be alerted to the gravity of the issue and it could delay our response to assist you.

IMPORTANT COMMUNITY EVENTS

Our focus this month is on those good old New Year's resolutions! We will be offering workshops focusing on physical wellness, financial wellness and smoking cessation! Keep an eye on your email inboxes and our social media platforms for details and updates!

Financial Wellness Workshop

Join First Command Financial for a Financial Wellness Workshop, on January 10th from 12:00 – 1:00 PM, at the Leasing Office! An educational overview of financial health and focus as we head into 2023 - with an opportunity to dig deeper into continuing classes with our host at a later date. RSVP today to Alison.Pulcher@HuntCompanies.com or call (803) 812-4210.

Time to Quit Smoking

On January 24th, begin the journey to quit smoking forever! Penny from Shaw's Health Services Center will be offering a Smoking Cessation Clinic for our interested residents, at the Security Forces Substation Sycamore Street, from 12:00 – 1:00 PM. Join us and be smoke-free! RSVP today to Alison.Pulcher@HuntCompanies.com or call (803) 812-4210.

COMMUNITY IMPROVEMENTS

Repairs are ongoing at our neighborhood playgrounds. If your playground needs a repair, please let us know!



EMPLOYEE SPOTLIGHT

Eric Fox

Eric is a Maintenance Technician II here at Shaw Family Housing. He is an outgoing person who is a huge Gamecock fan and a big Tennessee Titans fan! He loves going fishing, spending time with his family, and going golfing. When asked what he loves about his job, Eric said, "I love that we are a big family. Everybody has each other's backs."

CONTACT INFORMATION

Office Hours: Monday – Friday 8:00 AM – 5:00 PM Office Number: 803-812-4200 Email: ShawContact@HuntCompanies.com Facebook: @ShawFamilyHousing Website: ShawFamilyHousing.com

MEET OUR FRIENDLY STAFF

Jeff Sanders Community Director Mary Ruffin Leasing Specialist

Alison Pulcher Leasing Specialist Edith Amerson Resident Service Specialist



JANUARY IS NATIONAL BLOOD DONATION MONTH



ShawFamilyHousing.com

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SUN	MON	TUE	WED	THU	FRI	SAT
01 New Year's Day Last Day of Kwanzaa	02 OFFICE CLOSED	03 Terminix	04 Trash Pick Up	05	06 Terminix	07
08	09	Financial Wellness Workshop Leasing Office 12 – 1 PM Terminix	1) Trash & Recycling Pick Up	12 Hunt Heroes Foundation Scholarship Starts	Pet of the Month Starts Terminix	14
15	16 Martin Luther King Jr. Day OFFICE CLOSED	17 Terminix	18 Trash Pick Up	19 Pet of the Month Ends	20 Terminix	21
22	23	24 Terminix	25 Trash & Recycling Pick Up	26	27 Terminix	28
29	30	31 Terminix				



