



Our CEO's Message



Dear HMC Residents,

The Tenant Satisfaction Survey has just been launched and hopefully by now you have received your email with a link to the survey. This survey is very important and the questions are crafted to help us understand areas of opportunity to improve your living

experience while also gaining feedback on the areas you are enjoying so we can invest more focus on those.

Our commitment to 5-Star Service is rooted in our belief that our residents deserve our very best. You are our priority, and our purpose. I respectfully request you to complete your survey, it will take less than five minutes. Your feedback is valued.

On November 11th we will honor our many veteran residents who unselfishly answered the call and served our great nation in the name of duty, honor, and country. We could not be more grateful or proud of their sacrifices. I also want to wish you and your family a Thanksgiving filled with gratitude and peace. As always, thank you for allowing us to serve you.

Brian Stann



Hunt Military Communities





Employee of the Month

Teddy Knotts

Congratulations to Teddy, who serves as our Maintenance Technician and has been a member of the Shaw Family Housing team for over 4 years. Teddy loves being able to help residents and being able to provide 5-Star Service. In his free time he loves hunting and fishing.



Shaw SAPR 5K Not Just April Event

Shaw Family Housing is working in cooperation with the Shaw AFB SAPR team to host a 5K to spread awareness to all of the community. Sexual assault awareness and prevention is an important part of the Shaw community, it is "Not just April!" The SAPR 5K will "kick-off" on November 5th as an in-person run and then be virtual for 2 weeks. The registration link is https://runsignup.com/Race/SC/ShawAFB/SAPR5KNotJustApril

Thank You

We would like to thank all of the families who came out and participated our Halloween Candy giveaway event.



Management Office 369 Rhodes Ave Shaw AFB, SC 29152 Phone: 803-666-2210 Maintenance Office 5512 Sycamore St. Shaw AFB, SC 29152 Phone: 803-666-2211



IS GOING "PAY" PERLESS!

The Safe, Secure, and Seamless way to make payments.

HMC is now accepting online payment options only. Residents may utilize the following online payment services:

Hunt Resident App ▼ • Hunt Resident Portal • WIPS Walk In Payment System

Benefits of Paying Online

- ✓ Eliminates the Need to Drop Off Payments
- Secure Payments Can Be Made Right from Your Phone or Device
- **✓** Payments are Posted to Your Account Immediately
- ✓ Email Receipts are Sent Directly to Your Inbox
- ✓ Never Forget a Payment Again, Set Up Recurring Account Payments
- ✓ Pay Without Fees for Direct Bank Account Payments

Scan the QR code with your phone to download the **Hunt Resident App**







Please contact our office if you need assistance setting up online payments via the Hunt Resident App/Portal or WIPS.





Tenant Satisfaction Survey Oct 29th - Dec 13th



Share your thoughts and feedback on how we are able to help create exceptional living experiences for you and your family!

THINGS TO KNOW ABOUT THE ANNUAL TENANT SATISFACTION SURVEY:

- Your participation is vital to ensure we know how you feel about all the things we do right for you, and if we have any opportunities for improvement. We CARE about you and your family and the quality of service we provide. It is our privilege to be of service to you.
- All surveys will be sent from AirForceHousingSurvey@celassociates.com on October 29th, to the primary email address on file for each lease holder. Please check your spam folder in the event you do not receive the survey by end of day on October 29th.
- If you did not receive a survey link, you can contact the above email address to receive a new survey link and passcode.

COMPLETE YOUR SURVEY AND BE ENTERED TO WIN ANY OF THE PRIZES BELOW:

OMB Control Number: 0704-0553 OMB Expiration Date: 31 March 22





RESIDENT GRATITUDE WEEK

WE ARE SO GRATEFUL FOR YOU!





2021

CHM

THIL

SUN	MON	TUE	WED	THU	FRI	SAT
	0	Election Day	03	04	05	06
Daylight Saving Time Ends	08	09	0	Veterans Day	12	13
14	15	16	•	18	19	20
21	22	23	24	Thanksgiving Office Closed	26	27
First Night Of Hanukah	29	30				

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