

Community Updates 27 March, 2020



OFFICE HOURS

Our virtual offices are open and we are ready to help! While our physical offices may be closed, we encourage you to call, email, visit our website, or stay connected with us on social media.

MAINTENANCE

We continue to take maintenance requests for emergency, urgent, and life, health, and safety concerns. We are postponing responses to routine work orders and preventative maintenance inside homes until restrictions are lifted. We are happy to drop-off any self-help items such as light bulbs and filters, or extra trash bags if you are taking this opportunity to spring clean! Remember to check your community website, email or Rent Café for updates.



AMENITY SPACE

To comply with CDC guidance to practice social distancing and avoid large gatherings, we have closed our amenities to include pools, playgrounds and community centers to limit unnecessary risk. However, you can get outside and enjoy the great outdoors! Remember the 6-foot rule while running, walking or biking with your household members! Children can play outside too, just remind them to stay with siblings, parents and housemates and to have fun!

RESIDENT EVENTS

While we have had to cancel community events for now, we remain committed to helping our residents find creative ways to stay connected virtually. Be sure to connect with us on social media for activities, support services and the latest updates. We have plenty of contests and fun ideas to keep families occupied and inspired during this time.



PCS DELAYED? MOVING OR CHANGE OF PLANS?

First and foremost, we are here for you! For the health and welfare of our team members, residents and future residents we are conducting business virtually. We are excited to be able to share our homes with you using video tours and photos – all from the comfort of your home. We also understand you may have a delay in moving or a change of plans. If you need to extend your move out notice, our teams are ready to assist you. Please call or email our office!



STAY CONNECTED, WE ARE HERE FOR YOU!

RENTCafé: Resident Portal & Mobile App

You can easily download the app via the Apple or Android store. If you have any questions or require assistance please contact your community leasing office.

Enjoy 24/7 self-service account management

Submit & track routine maintenance requests

Opt in to SMS Text

Communicate with your on-site team

Check out upcoming community events & more!

Interact with us on Facebook

Fun contests going on daily for our families!



Honoring
Children of Military
Families

Share your story & become a little hero in your community!

Submission deadline is 11:59 p.m. on April 20, 2020.

Learn more at: HuntLittleHeroes.org

During this unprecedented time we remain ready to assist our families, team members and the communities we serve.

